

AusAlert website – About us



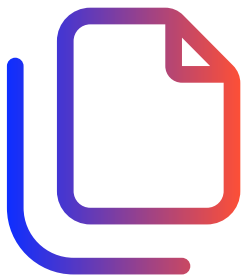
How to use this document

This is an **Easy Read** document.

Easy Read uses:

- simple words
- short sentences
- pictures to explain ideas.

You may want someone to read this document with you.



Other Easy Read documents

There are 3 **Easy Read** documents that explain the AusAlert website.

This is the first document. It covers the 'About us' section of the **AusAlert** website.

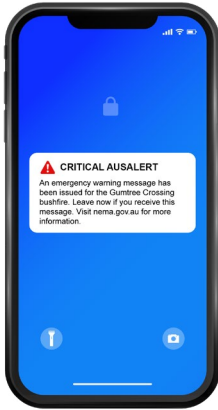
The other 2 **Easy Read** documents cover these sections of the **AusAlert** website:

- Alerts explained
- Receiving an alert.

You can find these documents on the **AusAlert** website:

www.ausalert.gov.au

What is AusAlert?



AusAlert sends alerts to mobile devices during emergencies and disasters.

An alert is a warning message.



Emergencies can be:

- bushfires
- floods
- cyclones
- public safety threats
- pandemics
- other serious events.

An **AusAlert** tells you:

- what is happening
- what you should do.

AusAlerts help keep people safe.

AusAlert background



In 2020, **the Australian Government** reviewed how to respond to disasters.

The review found that emergency warnings sent to mobile devices help people:

- know about disasters
- respond quickly
- stay safe.



AusAlert starts in **October 2026**.

It was tested before this date to make sure it worked properly.



Community tests

Some communities received a test alert in

June 2026



National test

Many Australians received a test alert on

Monday 27 July 2026

Who can get AusAlerts?



AusAlert is for everyone in Australia.

You may get an **AusAlert** in an emergency if you have a:

- mobile phone
- tablet
- smart watch.

Most smart phones, tablets and watches can get **AusAlerts**.

Apple iPads don't get **AusAlerts**.

Some people may need extra support



Some people may need more help to understand **AusAlerts**.

Extra information is available for:

- people with disability
- older people
- young people
- First Nations peoples
- people who speak languages other than English
- people experiencing domestic and family violence.

Find this extra information in the 'Community resources' section of the **AusAlert** website.

www.ausalert.gov.au/community-resources

How AusAlert works

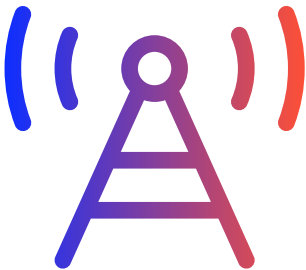


AusAlert sends alerts to devices near the emergency area.

Only people in that area should get the alert.

People outside the area should not get the alert.

What happens when an AusAlert is sent?



If your device is near the emergency area:

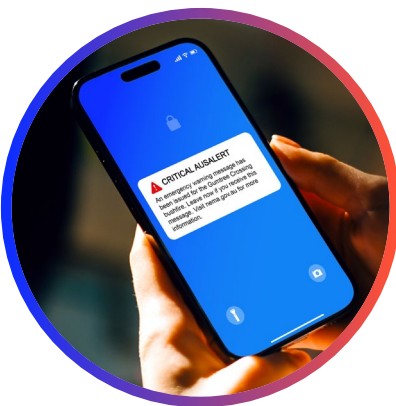
- you should get the alert very quickly.

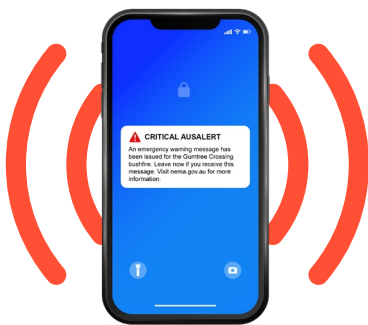
If your device is outside the area:

- you should not get the alert.

If you enter the area later:

- you may still get the alert if it is active.





AusAlerts are loud

They make a **loud siren sound**.

Your device may also vibrate.



The sound may play even if your device is:

- on **Silent**
- on **Do Not Disturb**.



The most serious alerts are called **Critical Alerts**.

You cannot turn off **Critical Alerts**.

These alerts are sent during very dangerous emergencies.

Who can send AusAlerts?



Only official people who help in emergencies can send **AusAlerts**.

These include:

- police
- fire
- emergency services
- **the Australian Government.**

Why AusAlert is helpful



Alerts go to the right place

AusAlerts only go to devices near the emergency area.

The alert area can be small or large.

For example:

- a building
- a town
- a state
- all of Australia.

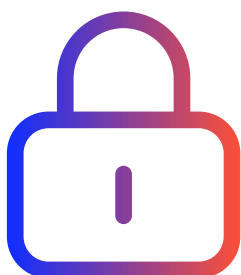


Alerts work when networks are busy

An **AusAlert** is not an SMS message.

It can arrive even when mobile networks are busy.

Your device does not need a SIM card to receive it.



Your privacy is protected

AusAlert does not collect or store:

- your phone number
- your personal information
- your location.