

AusAlert and hidden safety devices

This is a factsheet from NEMA.

Their long name is the National Emergency Management Agency.



This factsheet is about

- why someone may use a hidden safety device



- what may happen when a hidden device gets an AusAlert



- ways to help keep a hidden device safe.



Domestic violence is a crime

Domestic and family violence is when someone close to you hurts you

or

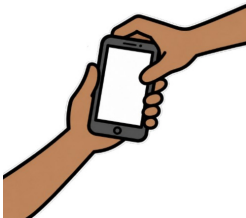
tries to control you.

The violence is not your fault.



Control includes them

- checking your device

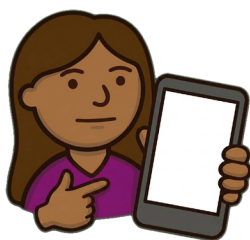


- taking your device

or



- stopping you from asking for help.



You may use 2 devices



You may use 1 device for everyday things like

- phone calls
- messages
- the internet.



You may use a second device to

- ask for help
- talk to people you trust
- get information.



You may keep this second device hidden.

We call this a hidden safety device.



AusAlert tells people about emergencies



An emergency can be a

- bushfire

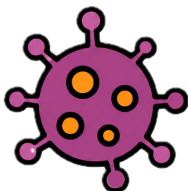


- flood
- cyclone



- tsunami

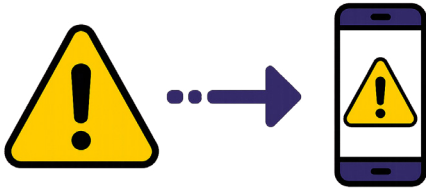
or



- health danger



- security danger.



AusAlert sends an alert to your device



The alert may make your device

- play a loud sound
 - vibrate
-
- turn on the screen.



The sound goes for about 10 seconds.

The alert sound may play even if your device is on silent or in Do Not Disturb mode.



You have a hidden safety device



Your hidden safety device is turned on.

It may get an AusAlert.



The AusAlert may

- play a loud sound
- turn on the screen

or

- vibrate.



Another person may hear the AusAlert.

They may find your hidden safety device.

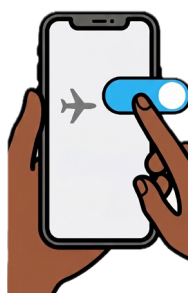
This may not be safe.



Stop your hidden device getting AusAlerts



A hidden device that is off will not get AusAlerts.



A hidden device in Aeroplane Mode will not get AusAlerts.

Keep your hidden device off or in Aeroplane Mode until you need it.

A hidden device in Aeroplane Mode can still use the internet.



You can trust AusAlert messages



Only these organisations can send AusAlerts

- emergency services



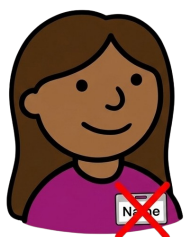
Australian Government

and

- the Australian Government.



You do not need to sign up



AusAlert does not ask for

- your name



- your address



or

- your bank details.



AusAlert does not collect or store

- your phone number



or

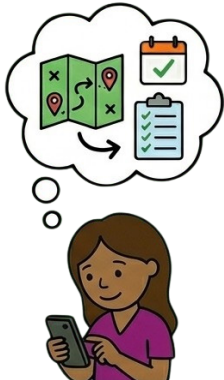
- your location.



When you get an AusAlert

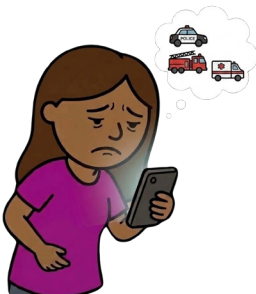
Try to stay calm.

The alert is about an emergency nearby.



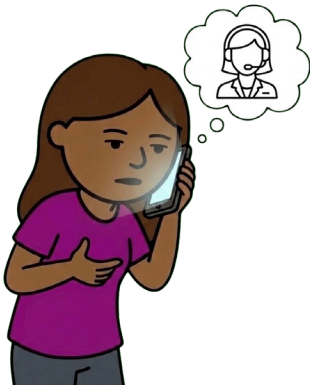
When you are safe

- read the message
- follow the instructions.



You are in immediate danger

- call 000.



If you need to talk to someone

Call 1800 RESPECT.

Their number is 1800 737 732.



Call the Aboriginal and Torres Strait Islander helpline.

It is called 13YARN.

Their number is 13 92 76.



You can call them anytime.

ANROWS

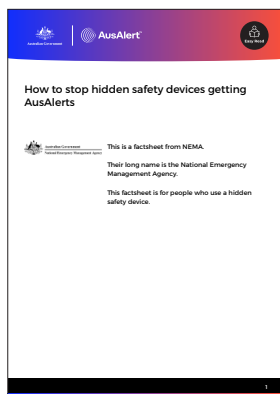
Visit the ANROWS website.

It is at anrows.org.au/support-directory

You can find help in your local area.



More information



We made a factsheet about

- turning devices on and off
- turning Aeroplane Mode on and off.

It is called **'How to stop hidden safety devices getting AusAlerts'**.

It is on our website.



Visit ausalert.gov.au.