

# AusAlert information factsheet



## What is AusAlert?

AusAlert is a type of message.

The message says if there is an emergency near you.



An emergency can be a

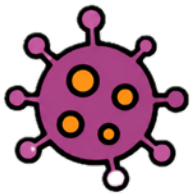
- bushfire



- flood
- cyclone



- tsunami



- health danger



or

- security danger.



AusAlert sends an alert.

You may get the alert on your mobile device.



Like

- smart phone



- smart watch



- tablet device.

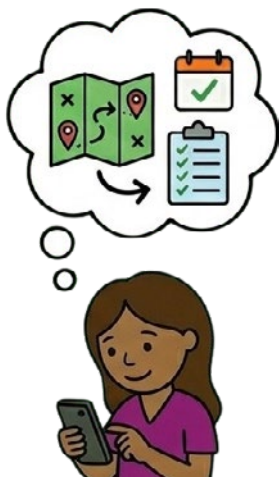


The alert may make your device

- vibrate
- play a loud sound



- show a message.



The alert has important information.

The information helps you plan what to do.



The alert shows on the screen of your mobile device.

The alert is like a text message.

It looks a bit like this.



It may show

- during phone calls



- when you are using apps
- on the lock screen.



## Types of AusAlert

There are 2 types of alert.



### 1. Critical Alert

There is danger now.



Your device plays a loud sound.

It sounds like a siren.

Your device vibrates.



The sound goes for 10 seconds.



Your phone may sound even when on silent or do not disturb.



## 2. Priority Alert

The emergency may get worse.



Your device may vibrate.

It may make a warning sound.



You can choose not to get the alert.

Turn off Priority AusAlerts in your phone settings.

Visit [ausalert.gov.au](https://ausalert.gov.au) to find out how.

## Newer devices get the alert.

These devices can get the alert.



- iPhone 11 and newer running iOS 16.4 or later
- Android 12 and newer phones



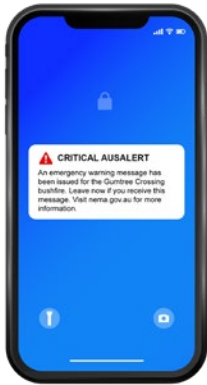
- some tablets



- some smart watches.



Keep your devices updated.



The alert gives information.

The alert is in English. It says



- what the emergency is



- where the emergency is



- how serious the emergency is



- what to do next



- who sent the alert



- where to get more information.



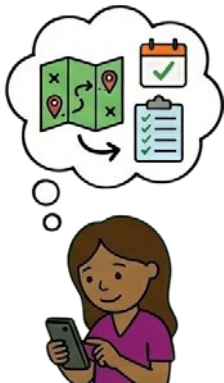
**AusAlerts help keep you safe.**

Stay calm.

Read the alert.



Close the message.



Make a plan.



It may help to talk to someone you trust.



## More ways to get information.

If you think there is an emergency but there is no AusAlert, you can check for information



- on TV



- on radio



- on the internet



- with someone you trust in your community.



## If you get an alert while driving

- stay calm
- focus on the road
- do not touch your phone



- stop somewhere safe
- check the alert.



## More information

Visit [ausalert.gov.au](http://ausalert.gov.au)